



# mediation Hertfordshire Volunteer News

Resolving Conflict · Rebuilding Relationships

Summer 2020

## Thank-you!

My sincere thanks to all who are supporting Mediation Hertfordshire to remain operational throughout the pandemic. We are continuing to provide mediation and conflict coaching online and by telephone to our community.

In addition, we are committed to supporting the Police and the NHS with conflict resolution issues at this time. It would not be possible without you, which leads me to wish you a happy #VolunteersWeek and once again my thanks for all you do.

## Online Dispute Resolution Training

We had a great response from volunteers who have indicated that they would like to benefit from accredited Online Dispute Resolution training.

We have since applied for funding to support this training and will know the outcome of this application in July. Upon receipt of funding we will look to set up the training at the earliest opportunity and will be in touch with you. If you haven't registered your interest but would like to be on the list for ODR training please e mail

[della@mediationherts.org.uk](mailto:della@mediationherts.org.uk)

## County-Wide Funding

I am pleased to advise that we have recently been successful in acquiring funding to provide our mediation and conflict coaching service in East Hertfordshire. We now have Contracts in place with local Councils to cover Dacorum, St Albans, Welwyn and Hatfield and East Herts. We also have contracts in the south of the County with Housing Associations such as Watford Community Housing and as well as in the north of the County with Settle Housing Association (formerly North Herts Homes).

## Social Media

It has never been more important that we have a social media presence to enable people to engage with our service. We have started a new social media campaign and these work best if they are shared widely within our own networks. Please follow @Mediation\_Herts on Twitter or join us on Facebook. Our website is also regularly updated with news.

## Calling Volunteers - Hertfordshire Year of Culture – Trestle Theatre

Mediation Herts have been successful in creating an opportunity to work with Trestle Theatre with a project for Hertfordshire Year of Culture. There is an opportunity for mediators who wish to raise the profile of mediation through the arts to work with Trestle Theatre. Your main "role" will be taking part in an initial Zoom meeting with producers at the Theatre to explain how mediation works and to discuss anonymised case studies. For more information or to register your interest please contact me [victoria@mediationherts.org.uk](mailto:victoria@mediationherts.org.uk)

## The New Normal

Your health and safety is our absolute priority. Although we are not conducting face to face mediations right now, please be assured that we are regularly reviewing Government guidance and will keep you informed of developments. I am immensely proud of how staff and volunteers have adapted to the current circumstances to ensure that we have been able to stay operational for our community.

*With thanks and Best wishes, Victoria,* CEO Mediation Hertfordshire.